

Account Security Made Easy!



At TFCU, we're committed to protecting our members against fraud, which is why we have partnered with Fiserv to monitor your Debit Card transactions for potential fraudulent activity.

With Automated Fraud Alerts, you can receive alerts of potential fraud in the following ways.

- **Automated telephone calls, which will provide the ability to reply on your phone**
- **Automated e-mails, which will provide a phone number to call for verification**
- **Automated text messages, will provide the ability to reply via text**

Enrollment is required to receive automated text messages

If fraudulent activity is suspected when using your debit card, you will be notified by **Fiserv** and have the option to state whether this activity is fraudulent or not. If yes, your card will be temporarily blocked. If no, you can continue to use your card.

If you have any questions, or wish to opt into Automated Text Messages, call (508) 824-6466 and speak with a Member Service Representative today.

Connecting All Departments: (508) 824-6466 • www.tauntonfcu.com

TFCU's fraud alert service is operated by Fiserv, who is operating on behalf of TFCU. If you have been contacted by a Fiserv representative and do not wish to provide confirmation of your transactions with them, you may contact a TFCU Representative at (508) 824-6466 during regular business hours, otherwise your Debit Card will be restricted for use. You are responsible to keep your address and phone number updated with TFCU at all times. Standard message and data rates may apply. There is no service fee for Fraud Alerts, but you are responsible for any and all charges, including, but not limited to, fees associated with data usage, imposed by your Carrier. Membership is established by opening a \$5 share/savings account and is available to anyone who lives, works, worships or attends school in Bristol County, Massachusetts; Bristol, Kent, Newport and Providence counties in Rhode Island; and the Rhode Island towns of Charlestown, Exeter, Hopkinton, Narragansett, New Shoreham, North Kingstown, Richmond and South Kingstown. **Federally insured by NCUA. Equal Housing Lender. EOE 11/15/18**